

JLL Group CSR Procurement Guidelines

1st Edition

1. Basic Philosophy

Under our corporate philosophy and mission to "contribute to a healthier society through cutting-edge medical technologies," we place great importance on sustainability and corporate social responsibility (CSR) throughout our entire supply chain. Through our procurement activities, we promote initiatives from the perspectives of environment, social, and governance (ESG), and aim to realize a better society together with all our suppliers.

2. Scope of Application

This policy applies to all suppliers and outsourced companies (manufacturing contractors, logistics providers, service providers, etc.) with whom our company has business relationships.

3. Code of Conduct in CSR Procurement (12 Pillar Criteria)

We promote CSR procurement based on the following principles.

(1) Compliance with Laws, Regulations, and Corporate Ethics

Compliance with laws, regulations, and honest business practices of the relevant countries and regions.

Compliance with antitrust laws, export controls, anti-corruption, and other laws and regulations related to fair competition and trade.

Honest accounting practices and highly transparent information disclosure.

(2) Respect for Human Rights

Respect for human rights throughout the supply chain based on the UN "Guiding Principles on Business and Human Rights" and the "Universal Declaration of Human Rights".

Prohibition of harassment, discrimination, abuse, and coercive behavior.

Prohibition of unjust confinement, collection of deposit money, and retention of passports of foreign and migrant workers.

(3) Appropriate Labor Practices

Prohibition of forced labor and child labor (strict age verification).

Respect for freedom of association and the right to collective bargaining.

Compliance with laws and regulations regarding minimum wage, working hours, and overtime management.

Prohibition of discrimination based on gender, nationality, creed, etc.

(4) Ensuring Occupational Health and Safety

Identification and appropriate management of risks related to the health and safety of workers.

Establishment of emergency response systems (evacuation drills, disaster prevention equipment).

Consideration for young workers (under 18 years old), pregnant and nursing mothers, etc.

(5) Environmental Conservation and Resource Circulation

Compliance with related standards and laws such as the RoHS Directive.

Reduction of waste, energy conservation, reduction of GHG emissions, and promotion of recycling.

Management of chemical substances and tracking of environmentally hazardous substances.

Appropriate and reliable disposal of used products and medical waste.

(6) Responsible Raw Material Procurement

Efforts to avoid the use of raw materials (tantalum, tin, tungsten, gold, cobalt, etc.) involved in human rights violations, environmental destruction, corruption, etc., in conflict-affected and high-risk areas (CAHRAs).

Cooperation in supply chain investigations, including the identification of countries of origin and smelters, based on the OECD Due Diligence Guidance, etc., upon our request.

(7) Fair Trade and Anti-Corruption

Prohibition of fraudulent acts such as bribery, illegal transactions, and bid-rigging.

Compliance with transparent and fair bidding and contracting processes.

Disclosure and management of conflicts of interest.

(8) Information Security and Protection of Personal Information

Appropriate management and prevention of leakage of personal information of customers, patients, etc.

Thorough internal IT security education.

(9) Protection of Intellectual Property Rights and Confidentiality

Respect for and non-infringement of the intellectual property rights (patents, copyrights, trademarks, etc.) of one's own company and third parties (including our company).

Establishing an appropriate management system to prevent the leakage or unintended use of confidential information obtained through business transactions.

(10) Ensuring Quality and Safety

Compliance with regulations and standards relating to quality assurance of medical devices (QMS Ministerial Ordinance, ISO 13485, etc.).

Ensuring traceability of raw materials and components.

Establishing a prompt response system in the event of complaints or defects.

(11) Business Continuity and Risk Management (BCP)

Formulation of a Business Continuity Plan (BCP) in preparation for risks such as disasters, infectious diseases, political instability, and cyber-attacks.

Clarification of alternative measures and recovery plans for major facilities, processes, and raw materials.

Provision of information and cooperation regarding supply risks in response to requests from our company.

(12) Social Contribution and Community Collaboration

Active participation in job creation, educational support, environmental conservation, etc., aimed at building good relationships with local communities.

Recognizing our responsibility as a corporate citizen and striving to foster a corporate culture trusted by society.

4. Promotion System and Operation

- We request our suppliers to conduct a "CSR Questionnaire" in accordance with this policy.
- Where necessary, we will conduct on-site audits, hearings, and corrective support to assist with improvement activities.
- We will regularly review the content of the CSR Procurement Policy and strive for continuous improvement together with our suppliers.

5. Requests to Our Suppliers

We ask all our partner suppliers to understand the purpose of this policy and to promote CSR activities within their own companies and throughout the entire supply chain. In addition, we may ask for reports on the status of CSR initiatives as necessary, and we ask for your cooperation in advance.

Version Management

The revision history of these guidelines will be managed as follows.

Version	Date	Description
1 st Edition	March 25, 2026	Newly Enacted